## GOVERNMENT OF THE DISTRICT OF COLUMBIA OFFICE OF THE INSPECTOR GENERAL

## OFFICE OF THE CHIEF MEDICAL EXAMINER

#### FINAL REPORT OF INSPECTION



CHARLES C. MADDOX, ESQ. INSPECTOR GENERAL

## Inspections and Evaluations Division Mission Statement

The Inspections and Evaluations (I&E) Division of the Office of the Inspector General is dedicated to providing District of Columbia (D.C.) government decision makers with objective, thorough, and timely evaluations and recommendations that will assist them in achieving efficiency, effectiveness, and economy in operations and programs. I&E's goals are to help ensure compliance with applicable laws, regulations, and policies, to identify accountability, recognize excellence, and promote continuous improvement in the delivery of services to D.C. residents and others who have a vested interest in the success of the city.

## GOVERNMENT OF THE DISTRICT OF COLUMBIA Office of the Inspector General

Charles C. Maddox, Esq. Inspector General



September 22, 2003

Jonathan L. Arden, MD Chief Medical Examiner Office of the Chief Medical Examiner 1910 Massachusetts Avenue, S.E. Washington, DC 20004

Dear Dr. Arden:

Enclosed is our final *Report of Inspection of the Office of the Chief Medical Examiner* (OCME). Your agency's comments on the 41 findings and 74 recommendations by the inspection team are included in the Report. Please note that because you interspersed many of your comments among the words of our text, we were unable to include them in the Executive Summary because they would be read out of context. They are included verbatim, however, in the body of the report following our findings and recommendations. The Executive Summary does contain all of the comments you made that specifically address our recommendations.

We are pleased to note your agreement with more than 80% of our recommendations. This clearly reflects your interest in taking the actions necessary to create a more efficient and well-run OCME.

In accordance with Mayor's Order 2000-105, District agencies are responsible for taking action on all agreed-upon recommendations in this final Report. The Office of the Inspector General (OIG) has established a process to track agency compliance and to facilitate our follow-up inspection activities. Enclosed are *Compliance Forms* on which to record and report to this Office any actions you have taken concerning each outstanding recommendation. These forms will assist you in tracking the completion of actions taken by your staff, and will assist this Office in its inspection follow-up activities. We track agency compliance with all agreed-upon recommendations made in our reports of inspection, and we request that you and your administrators establish response dates on the forms and advise us of those dates so we can enter them on our copies of the *Compliance Forms*.

In some instances, things beyond your control, such as budget decisions, impact on trying to set specific deadlines. In those instances we request that you assign *target dates* based on whatever knowledge and experience you have about a particular issue. Please ensure that the *Compliance Forms* are returned to the OIG by the response date, and that reports of "Agency Action Taken" reflect actual completion, in whole or in part, of a recommended action rather than "planned"

Letter to Jonathan L. Arden September 22, 2003 Page 2

action. We will work closely with your designated point of contact throughout the compliance process.

We appreciate the cooperation shown by you and your employees during the inspection, and we hope to continue in a cooperative relationship during the upcoming follow-up period.

If you have questions or require assistance in the course of complying with our recommendations, please contact me or Alvin Wright, Jr., Assistant Inspector General for Inspections and Evaluations at (202) 727-5052.

Sincerely,

Charles C. Maddox, Esq.

Inspector General

CCM/AW/JCS/jcs

Enclosure

cc: See Distribution

Letter to Jonathan L. Arden September 22, 2003 Page 3

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<sup>&</sup>lt;sup>1</sup> If you desire the full version of this report, you can read it online and download it from our website at <a href="www.dcig.org">www.dcig.org</a>. You can also contact Relita Morgan at (202) 727-2540 for assistance in receiving a printed copy of the full report.

Letter to Jonathan L. Arden September 22, 2003 Page 4

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### TABLE OF CONTENTS

EXECUTIVE SUMMARY	2
Scope and Methodology	2
INTRODUCTION	
Background and Perspective	18
EMPLOYEE SURVEY	20
KEY FINDINGS	24
Long-standing Problems Continue Under Current CME	24
OCME Is Not An Accredited Facility	
Autopsy Reports Are Significantly Backlogged	
Unidentified, Unclaimed Bodies Are Not Disposed of Timely	
Autopsy Policies and Procedures Are Inadequate	
Dangerous Fumes Cause Closure of Histology Lab	
Child Fatality Review Committee Relationship Marred by Problems	
Staffing for Critical Positions Is Inadequate	39
CME Is Not Providing Required Annual Statistical Reports	44
HEALTH AND SAFETY ISSUES	47
Careless X-ray Practices Endanger Employees	47
Old, Broken Stretchers and Carts Pose Safety Hazards	
Employees Dispose of Biohazardous Waste Without Training	
No Precautions Taken Against Biohazard Contamination	
Required Hazardous Communication Program Is Not In Place	
Autopsy Suite Tissue Storage Areas Are Not Adequately Ventilated	51
Unsafe Handling of Personal Protective Equipment	
Mortuary, Lab Workers Lack Adequate Shower Facilities	
Odors From Autopsy Suite Permeate Public Access Areas	
MORTUARY	55
Death Pronouncements Are Not Always Timely	55
No Procedures Developed for Body Handling and Transport	56
Body Intake Processing Procedures Are Insufficient	57
No Action Taken on Unidentified Skeletal Remains	57
Fingerprinting Delays Slow Identification of Bodies	58
Body Identification Policies Are Inconsistent	
Body Release Policies Are Not Standardized or Written	
Decedents' Personal Effects Are Not Adequately Safeguarded	
Mortuary Technicians Do Not Receive Differential Pay	64
FORENSIC INVESTIGATIONS	67
Some MPD Officers Said to Impede OCME Investigations	67
OCME Death Scene Investigations Are Not Standardized	

### TABLE OF CONTENTS

OCME Fails	to Obtain MPD, FEMS Investigative Reports	70
OFFICE OF THE	CCME	72
Required Wo	orkplace Safety Program Has Not Been Established	72
	Not Have a Mass Fatality Plan	
OCME Is No	t Prepared to Handle After-Hours Autopsy Requests	7
	ries, Complaints Not Tracked and Responded To	
	s a Quality Assurance Program	
	e of Term Employees May Violate Personnel Regulations	
	mproperly Given Supervisory, Managerial Responsibilities	
Employees D	Oo Not Receive Annual Evaluations	80
ADMINISTRATI	ON	88
Case Records	s Are Not Properly Secured and Controlled	88
	ated Case Management System Is Behind Schedule	
	Lab Lacks Sufficient Electrical Power	
List of Appendice	s	
Appendix 1:	List of Findings and Recommendations	
Appendix 2:	Sample Employee Survey	
Appendix 3:	Washington Post Articles on OCME	
Appendix 4:	Excerpts from Employee Interviews	
Appendix 5:	Management Alert Report (MAR 03-I-005)	
Appendix 6:	CME's Response to MAR 03-I-005	
Appendix 7:	Management Alert Report (MAR 03-I-003)	
Appendix 8:	CME's Response to MAR 03-I-003	
Appendix 9:	Letter to confirming elevated levels of contaminar Histology Laboratory of the OCME.	nts in the
Appendix 10:	Property/Evidence Form for Transfer of Decedents' Property	
Appendix 11:	OIG Special Report: How OCME Handled the Autopsy of Snipe Pascal Charlot	er Victim
Appendix 12:	CME Memorandum Appointing IT Consultant as OCME Chief Technology Officer With Supervisory/Managerial Responsibilities	es

### **TABLE OF CONTENTS**

**Appendix 13:** CME Cover Letter to Draft Report

**Appendix 14:** Charles Ramsey, Chief of Police, Metropolitan Police Department

response to Finding 28

#### **ACRONYMS**

**CDC** Centers for Disease Control

**CFRC** Child Fatality Review Committee

**CME** Chief Medical Examiner

CMS Case Management System

**DCMR** District of Columbia Municipal Regulations

**DC OSH** District of Columbia Office of Occupational Safety and Health

**EOM** Executive Office of the Mayor

**DHS** Department of Human Services

**DOH** Department of Health

**DPM** District Personnel Manual

MAR Management Alert Report

MCU Mobile Crime Unit

ME Medical Examiner

MLI Medicolegal Investigator

**MPD** Metropolitan Police Department

**NAME** National Association of Medical Examiners

**OCME** Office of the Chief Medical Examiner

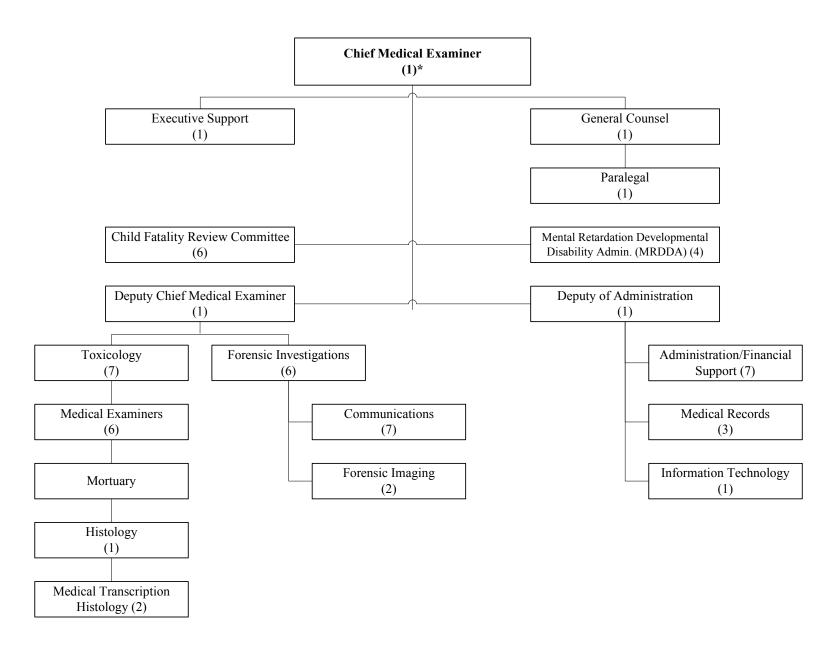
**OCTO** Office of the Chief Technology Officer

**OPM** Office of Personnel Management

**OSHA** U.S. Department of Labor Occupation Safety and Health Administration



### Office of the Chief Medical Examiner



<sup>\*</sup> Denotes number of employees.

# **EXECUTIVE SUMMARY**